**Bell Atlantic** 1300 I Street NW, Suite 400W Washington, DC 20005

Susanne Guyer Executive Director, Federal Regulatory Affairs ANKHI FILF INFO DRIGHMA





March 6, 1998

### Ex Parte

Ms. Magalie Roman Salas Secretary **Federal Communications Commission** 1919 M Street, NW Room 222 Washington, DC 20554

CC Dockets 97-121, 97-137, 97-208, 97-231

RECEIVED

MAR - 6 1998

FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Dear Ms. Salas:

Re:

During the past few weeks representatives of Bell Atlantic met with representatives of the Common Carrier Bureau to discuss Bell Atlantic-New York's compliance with Sections 271 and 272 of the Telecommunications Act of 1996. These meetings were held pursuant to the Public Notice issued by the Commission on January 27, 1998. At the request of the Policy Division Staff of the Common Carrier Bureau we are submitting, for inclusion in the above referenced proceedings, the attached charts that were used as a basis for discussion during the meetings.

Sincerely,

**Enclosures** 

Carol Mattey cc:

Melissa Newman

Silsanne & week

Michael Pryor

Katherine Schroder

Richard Metzger (Letter only)

Michael Riordan (Letter only)

Richard Welch (Letter only)

Greg Cooke (Letter only)

David Kirschner (Letter only)

Susan Launer (Letter only)

Lisa Choi (Letter only)

Barbara Esbin (Letter only)

Audrey Wright (Letter only)

Jonathan Askin (Letter only)

Michelle Carey (Letter only)

Jordan Goldstein (Letter only)

Wendy Lader (Letter only)

Jennifer Fabian (Letter only)

Craig Brown (Letter only)

Bill Bailey (Letter only)

Jake Jennings (Letter only)

Linda Kinney (Letter only)

Jeannie Su (Letter only)

January 22, 1998





# **Status of Provisioning**

- All CLEC resellers and CLECs purchasing BA-NY unbundled local switching automatically get 911/E911 service
- BA-NY has provisioned >300 trunks for CLEC emergency services access
- Switched based CLECs have option for access to E911 database
  - provide own input to database
- 17 CLECs use E911 database



- BA-NY provides non-discriminatory access to 911 and E911 Emergency Services
- Available to:
  - Resellers,
  - CLECs obtaining unbundled local switching
  - Switched based providers
- Available under:
  - Interconnection Agreements.
  - Tariff (effective next week)
- All necessary information is provided to parties requesting access
- Type of Emergency Service System utilized is determined by local municipality



# Interconnection Trunking:

- Initial trunk intervals determined by switch turn up
- Additional trunks on standard intervals
- Trunks are provisioned and maintained in a non-discriminatory manner with all other trunks (e.g. local) for both BA-NY and Interconnectors



## Access to E911 Database provided in a non-discriminatory manner.

- Two methods employed depending on manner of local service provisioned by CLEC

### A. BA-NY provided switching:

- •Resellers
- •CLECs using BA-NY switching unbundled local swtiching
- •Database:
  - •Input via service order system
  - •All input (BA and CLECs) is integrated
  - •Necessary operator services information extracted for input to database
  - •Service provider identity removed (all input appears as BA-NY)
  - •All input is batch processed once a day
  - •E911 input matched against Master Street Address Guide
  - •Any errors are corrected in a non-discriminatory manner
  - •Database management personnel have view and edit capability

### **B.** CLEC provided switching:

- •Direct access to E911 database
- •Same database information required
- •Batch processing up to 10 times/day
- •Same view and edit capability
- •Service available since early 1996
- •No outstanding issues on the record



# **Status of Provisioning**

- 8 CLEC using BA-NY's directory assistance services (12/31/97)
- 1 CLEC currently using Directory Assistance Listings Transfer



- BA-NY provides non-discriminatory access to directory assistance services
- CLECs have two options for providing directory assistance:
  - CLECs may:
    - Purchase directory assistance services directly from BA-NY
      - BA-NY directory assistance operators provide directory assistance services to the CLEC end-user customers
  - CLECs utilizing unbundled local switching may:
    - Establish their own directory assistance service centers and use BA-NY's Directory Listings and/or directory assistance Database



# For CLECs that purchase directory assistance services directly from BA-NY:

- BA-NY's directory assistance services are available
  - Under Interconnection Agreements and Tariffs
  - With unbranding/rebranding and with Directory Assistance Call Completion options
- BA-NY Provides its directory assistance services on a nondiscriminatory basis
  - Branding announcement is generated by BA operator switch
- CLECs with their own switch or who use BA-NY's unbundled local switching element can interconnect directly with BA-NY's directory assistance switch
  - May use their own or BA-NY's unbundled transport facilities to interconnect to BA-NY directory assistance switch
  - Interconnection trunks are provisioned and maintained in a non-discriminatory manner with all other trunks for both BA-NY and CLECs
  - Standard intervals



- CLECs with their own directory assistance centers can obtain non-discriminatory access to BA-NY directory assistance databases
- CLECs can use Direct Access to Directory Assistance for read-only access to BA-NY's Directory Assistance listings
- Direct Access to Directory Assistance provides CLECs with the same capabilities as BA-NY's retail operators
- BA-NY makes the contents of its Directory Assistance database available to CLECs in an electronic format with daily updates



# Status of Provisioning

# 3 CLECs using BA-NY's Operator Call Completion Services (12/31/97)



# CLECs have two options for providing Operator and Call Completion Services:

- CLECs may:
  - A. Purchase operator and call completion services directly from BA-NY
    - BA-NY operators would provide operator and call completion services to the CLEC end-user customers
  - B. Establish their own operator centers and interconnect with BA-NY



### For CLECs that purchase operator call completion services directly from BA-NY:

- BA-NY's operator call completion services are available
  - Under Interconnection Agreements and Tariffs
  - With real-time call rating, Busy Line Verification (BLV), BLV with interrupt and unbranding/rebranding options
- BA-NY's operator call completion services provides for the nondiscriminatory handling of a CLEC:
  - "0" minus and "0" plus calls
  - "0" plus calls may be used to bill to a third party, collect and calling card
- BA-NY Provides its operator call completion services on a nondiscriminatory basis
  - Branding announcement is generated by BA-NY's operator services switch platform
- CLECs with their own switch or who use BA-NY's unbundled local switching element must interconnect directly with BA-NY's operator call completion switch
  - May use their own or BA-NY's unbundled local switching transport facilities to interconnect to BA-NY operator call completion switch
  - Interconnection trunks are provisioned and maintained in a non-discriminatory manner with all other trunks for both BA-NY and interconnectors



- BA-NY provides a basic single line white page listing for every CLEC residential customer that wants to be in the directory
- BY-NY provides a basic Yellow Pages listing for every CLEC business customer
- Additional listings or enhancements are available at tariffed rates
  - These arrangements are identical to those which apply to BA-NY's retail customers
- To ensure the accuracy of proposed directory listings, CLECs receive Listing
   Verification Reports 90 days prior to the close of a specific printed directory
- As of December 1997, BA-NY offers CLECs the ability to view the same complex directory listings information available to BA-NY retail
- BA-NY provides CLECs the ability to place information at the end of the White Pages Customer Guide
- BA-NY delivers directories to CLEC customers in the same manner and in the same time as directories are delivered to BA-NY's Retail customers
- BA-NY provides CLECs with directories at designated locations
- Directories are also provided on an incidental basis, upon request by CLECs
- Out of area directories are available at the same price BA-NY charges its Retail customers



- Through 1/19/98, BA-NY as Code Administrator has assigned 526 NXX's to CLECs in NY
- BA-NY, as Code Administrator, provides non-discriminatory access to telephone numbers
- BA-NY provides number administration in a non-discriminatory manner
- BA-NY administers telephone numbers in accordance with the industry guidelines provided in the Central Office Code Assignment Guidelines and the NPA Code Relief Planning Guidelines
- There is no charge for the BA-NY administration function
- BA-NY will continue to provide non-discriminatory access and number administration until the function is transferred to the NANC selected NANPA (4th Qtr. 1998)
- There are no formal complaints pending with BA-NY as Code Administrator



- Local dialing parity is provided on a non-discriminatory basis
- Local dialing parity is provided as a result of network interconnection and the assignment of numbering resources
- Local calls from/to CLEC customers and BA-NY customers are handled without dialing extra digits or access codes
- BA-NY voluntarily provides IntraLATA toll presubscription as a result of the NYPSC Performance Regulation Plan (Incentive Regulation Plan)



# Other Local Service Providers



Orders For New Service	800-295-1111
Installation	800-295-1111
Repair	800-295-0611
Billing Inquiry	
Hearing Impaired	800-421-1220
Speech Impaired	800-421-1220

# **Community** telephone

Orders For New Services	.1-800-260-8766
Repairs & Installations	.1-800-260-8766
Billing Inquiries	.1-800-260-8766



Orders For New Service	212-566-2100
Customer Service/Repair	.1-888-272-6389
Billing Inquiries	516-951-2500
General Information	212-566-2100

# *f*rontier

	New Service	774 or 212 681-4402
- Contragant	Repair & Billing Inquiries	1-800-414-1973
	Automated Account Information	1-800-261-0200



Residential Customer Service	1-800-222-0300
Residential Calling Card	1-800 CALL ATT
TTY/TDD Users	1-800-833-3232
Business Customer Service	1-800-222-0400
Corporate Calling Card	1-800-882-2273

# LCI International<sup>2</sup> Worldwide Telecommunications

	All Customer Service Inquiries1-888-524-0011
-	New York Sales Office



### CABLE & WIRELESS, INC.

Customer Satisfaction-Business	1-800-229-6885
New Service-Business Only	1-800-229-6885
Billing Inquiry-Business	1-800-229-6885



Orders For New Service	1-888-800-9923
Installation & Repair	1-888-800-9924
Customer Service	1-888-800-9927
Billing Inquiries	1-888-800-9926
Calling Cards	1-888-800-9928



Business Sales & Service
Business Billing & Repair1-800-374-6400
Business Payment Information
Residential Sales & Service
Residential Billing & Repair
Residential Payments1-800-950-555



Business Sales and Service	8-498-848
25 Hour Service T days a week)	
Business Billing and Repair1-888	8-498-848
Residential Sales and Service	0-952-585
Residential Billing and Repair1-80	0-952-585



Orders For New Service (Residential) 212-355-606	9
Orders For New Service (Business)	8
Customer Service	0



Business Sales & Service	.888-877-1933
Residential Sales & Service	.800-538-0944
Repair	.800-538-0944

# OMNIPLEX COMMUNICATIONS GROUP

Orders For New Service8	88-666-4753
Installation8	88-462-4782
Maintenance8	88-462-4782
Billing Inquiry8	88-493-4800

# **TCG**<sup>®</sup>

General Information	1-800-889-4TCG
New York Sales Office	1-212-478-8000
Customer Service	1-888-CARETCG
Maintenance & Repair	1-800-829-1011



$Local\ Telephone\ Installation$	
Telephone Customer Service .	



Orders For New Service	.1-800-874-7177
Installation	.1-800-874-7177
Repair	.1-800-874-7177
Billing Inquiru	.1-800-874-7177

INIVERSAL TELEPHONE & TELEGRAPH LLC



Customer Service	.212-922-1801
Orders For New Service	.212-922-1801
Installation/Repair	.212-922-1801
Billing Inquiry	.212-922-1801



Customer Service	.1-800-889-4007
New Service	1-888-973 9UTT
Repair	.1-800-669-9629

# **Telergy**

Orders For New Service	1-800-889-6716
Installation	1-800-889-6716
Repair	1-800-889-6716
Billing Inquiry	1-800-889-6716

### Winstar Telecommunications

Orders For New Business Service 1-888-961-8800	
Installation	
Repair1-888-961-8800	
Billing Inquiry	

# TIME WARNER COMMUNICATIONS

# w IRLD COM



Sales-Local	.1-888-499-7300
Customer Service	.1-800-887-6861
<i>Billing</i>	.1-800-887-6861
<i>Repair</i>	.1-800-244-8624

# **February 2, 1998**





- BA-NY provides non-discriminatory access for Interconnection facilities and equipment to the local network for the transmission and routing of local exchange and exchange access traffic
- Available to: Any requesting telecommunications carrier
  - Switched based providers
  - CLECs obtaining unbundled local switching
- Available under:
  - Interconnection Agreements.
  - Tariff
- Available at:
  - Any technically feasible point within the network
  - Quality equal to that provided to BA-NY



# **Status of Interconnection**

- 17 approved Interconnection Agreements
- Provisioned 78,600 trunks in 1997, 121,600 overall
- Approximately 10 times CLEC forecasts; more than double 1996
- Trunk types available include

End office trunks: 49,000 provided in 152 offices

Two way trunks: 3,000 in service

Clear Channel /ISDN Capable

 Traffic volumes have reached over 700 million minutes of use exchanged each month



# Provisioning and Maintenance of Interconnection Trunks are provided in a non-discriminatory manner.

## A. Provisioning:

- •Local Service Request (LSR) for provisioning
- •Engineering Design and Facility verification
- •Engineering Design forwarded to field organizations for installation
- •Completion on Due Date to CLEC/BA-NY with end to end testing
- •If CLEC not ready, mutually changed service completion date
- •Placed in service for traffic carriage

### **B.** Maintenance:

- •Identified equipment or translation issue affecting service delivery
- •Trouble report process initiated via Carrier Account team center and CLEC
- •Contact appropriate CLEC and /or BA-NY Network Operation Center for trouble identification and resolution
- •Network Management Dynamics provided on a non-discriminatory basis
- •Trouble resolution and restoration



# Interconnection Trunking:

- Initial trunk intervals coordinated with activation of CLEC switch
- Additional trunks on standard intervals
- Trunks are provisioned and maintained in a nondiscriminatory manner with all other trunks (e.g. local) for both BA-NY and CLECs



Provisioned 78,600 trunks in 1997, 121,600 overall

• Trunk Types available include: End Office Trunks: 49,000 provided to CLECs in 152 offices

Two way Trunks: 3,000 in service

• CLEC on time provisioning at 98%.

No held orders

- Intervals continue to improve. Capacity increased 150% over forecast. Forecasting process put in place.
- Results skewed by significant number of CLECs not ready.
- Engineering design and verification provided within 10 days.

